

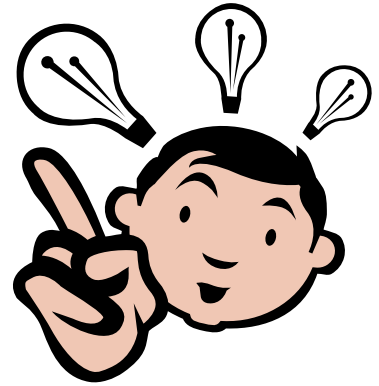
## Purchasing a wireless phone?



**The KCC does not regulate wireless.**

*If you have Problems or Questions?*

**Call: FCC @ 1-888-225-5322**



### Consumer Checklist:

#### ■ How will I use this phone?

- Emergency only?
- Time talking with friends?

#### ■ Will the phone work in my house and neighborhood?

- What companies do my neighbors use?
- What companies currently lack coverage in my area?

#### ■ Do I do a lot of traveling?

- In what areas of the country will my phone work?
- Check websites for the nationwide coverage maps of wireless companies.

#### ■ How much do I have to pay?

- Look for ways to maximize your money.
- Check out family plans if you make a lot of family calls.
- Check out plans allowing you to call other subscribers if you call friends around the country.
- What time do you use your phone? Plans offer different evening times for unlimited calls.
- Most companies offer the best deals in newspaper ads.

#### ■ How do I pick a phone?

- Do I want a phone with a camera? Internet access? Personal digital assistance?
- Will I use all those features? Is it worth the price to me?

### Before signing anything...

- **Read the contract carefully – including the fine print. Do not rush into a long term obligation.**
- **Ask how long the contract period is.**
- **Ask about the return policy. Some companies allow two weeks to cancel a contract.**
- **Ask about cancellation charges.**
- **Ask if activation charges will be refunded.**

**The KCC Regulates: Natural Gas, Electric and Local Telecommunications.**

*Ideas for the check list are from KC Star Bits and Bites writer, David Hayes. November 16, 2004*